



Quality Policy Statement

DW O'Brien Ltd aim to provide a comprehensive, efficient, and reliable fabrication, and assembly service using skilled personnel, quality products and the latest technology to meet customer requirements.

We are committed to a continuous improvement and have established a Quality Management System that meets the requirements of ISO 9001:2015, this ensures our business processes are monitored, measured and controlled improving our performance.

We have the following systems and procedures in place to support us in our aim of total customer satisfaction and continuous improvement throughout our business:

- Management reviews
- Regular gathering and monitoring of customer feedback
- Audits of our internal processes
- Training and development for employees
- Continuous monitoring of the management system

In accordance with best management practice top management will:

- Ensure the provision of a safe and healthy workplace
- Comply with relevant statutory legislation
- Reduce our environmental impact
- Ensure that, through training all employees are competent to undertake their duties
- Ensure that everyone within the organisation is conversant with the Company's Quality Policy and objectives

This policy statement and the quality management system are reviewed periodically at management review meetings and is the basis for our quality objectives.

Signed:..... (Managing Director)

Date:.....